## **Title: Engage Clients in the Decision-Making Process**

Are you a skilled collaborator? (pause) Even when someone doesn't agree with you?

Collaboration requires conscious effort.

Collaborating Consciously is one of the 3 Dynamics of Chasing Positivity.

It is rooted in ensuring clients feel at ease and that that they are active participants in the decisionmaking process.

Start by listening with intentionality. Shift your mindset from what can *I say* to look smart, to what can *I ask* to learn more.

Then use powerful phrases to set a collaborative tone. You can say things like:

"I welcome your comments and questions."

"Please let me know if I'm not being clear."

"I view our relationship as a partnership."

By listening with intentionality and setting a collaborative tone, you can help clients feel more open to working with you.

Apply the 3 Dynamics of Chasing Positivity in all conversations to create motivating environments that inspire clients to work with you.

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