Morgan Stanley

# Four Pillars of Morgan Stanley: The Integrated Firm

Ted Pick, Chairman and Chief Executive Officer January 16, 2025

### **Notice**

The information provided herein includes certain non-GAAP financial measures. The definition of such measures and/or the reconciliation of such measures to the comparable U.S. GAAP figures are included in this presentation, or in Morgan Stanley's (the 'Company') Annual Report on Form 10-K, Definitive Proxy Statement, Quarterly Reports on Form 10-Q and the Company's Current Reports on Form 8-K, as applicable, including any amendments thereto, which are available on <a href="https://www.morganstanley.com">www.morganstanley.com</a>.

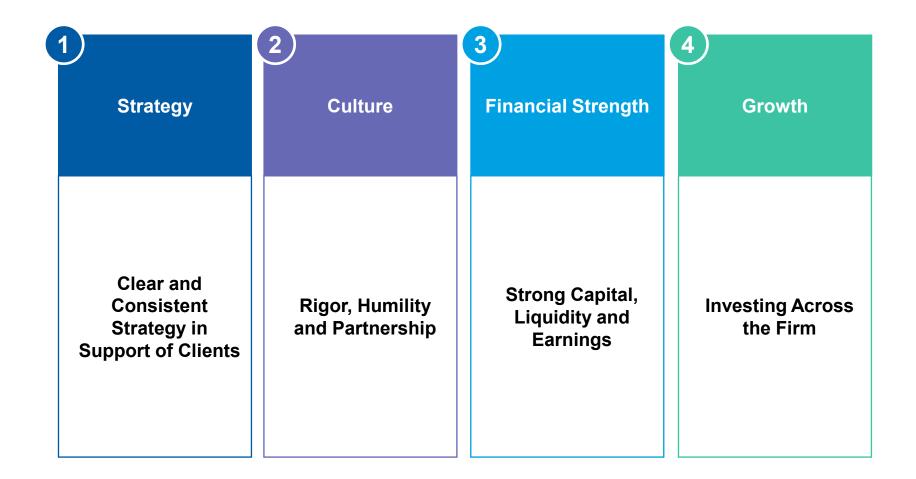
This presentation may contain forward-looking statements including the attainment of certain financial and other targets, and objectives and goals. You are cautioned not to place undue reliance on forward-looking statements, which speak only as of the date on which they are made, which reflect management's current estimates, projections, expectations, assumptions, interpretation or beliefs and which are subject to risks and uncertainties that may cause actual results to differ materially. The Company does not undertake to update the forward-looking statements to reflect the impact of circumstances or events that may arise after the date of forward-looking statements. For a discussion of risks and uncertainties that may affect the future results of the Company, please see the Company's most recent Annual Report on Form 10-K, Quarterly Reports on Form 10-Q and Current Reports on Form 8-K, as applicable, which are available on www.morganstanley.com. This presentation is not an offer to buy or sell any security.

The End Notes are an integral part of this presentation. See Slides 17 - 20 at the back of this presentation for information related to the financial metrics and defined terms in this presentation.

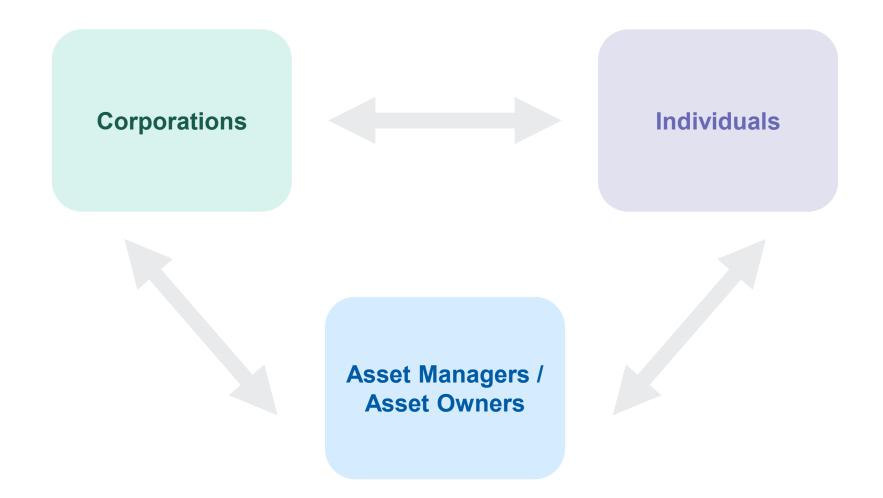
For information and impact of the Company's acquisitions, please refer to prior period filings of the Company's Annual Reports on Form 10-K and Quarterly Reports on Form 10-Q.

Please note this presentation is available at www.morganstanley.com.

### Four Pillars of Morgan Stanley: The Integrated Firm



## 1 Our Strategy: To Raise, Manage and Allocate Capital for Clients



## 2 Culture: Tenured and Aligned for the Integrated Firm's Long-Term Success

**Continuity Across The Firm** 

**Cross-Firm Experience Embedded in Leadership** (2)

Average Length of Service (1)

**Firm Operating Committee** 

~22 Years

**Firm Management Committee** 

~23 Years

**Managing Directors** 

~15 Years

~67%

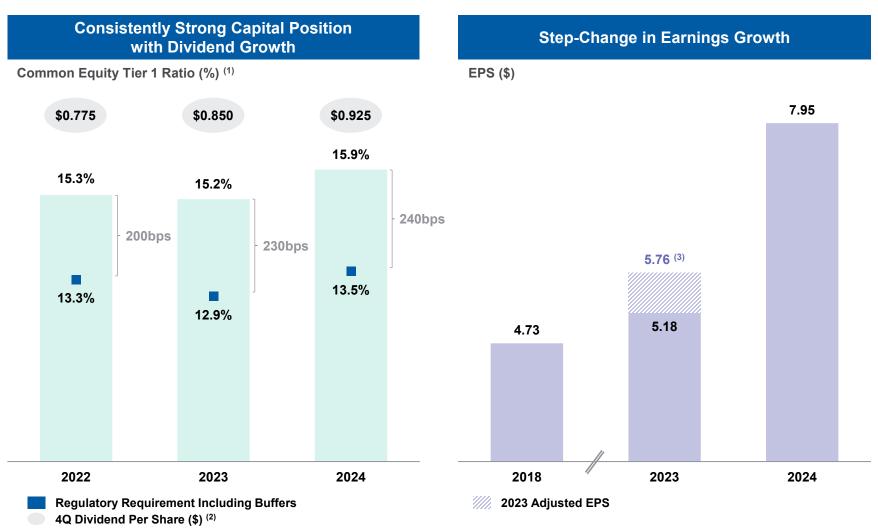
Of Management Committee Has Worked in Multiple Divisions or Regions

~45%

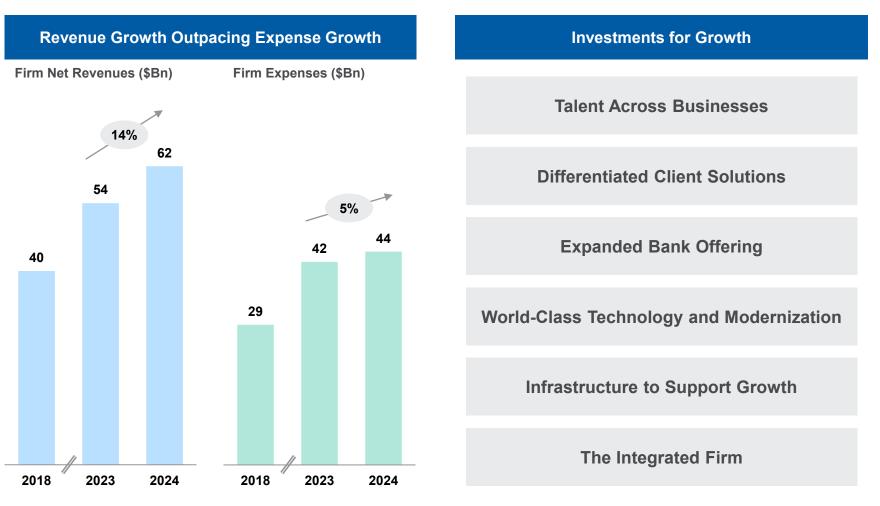
Of All Managing Directors Have Worked in Multiple Divisions or Regions

Rigor, Humility, and Partnership

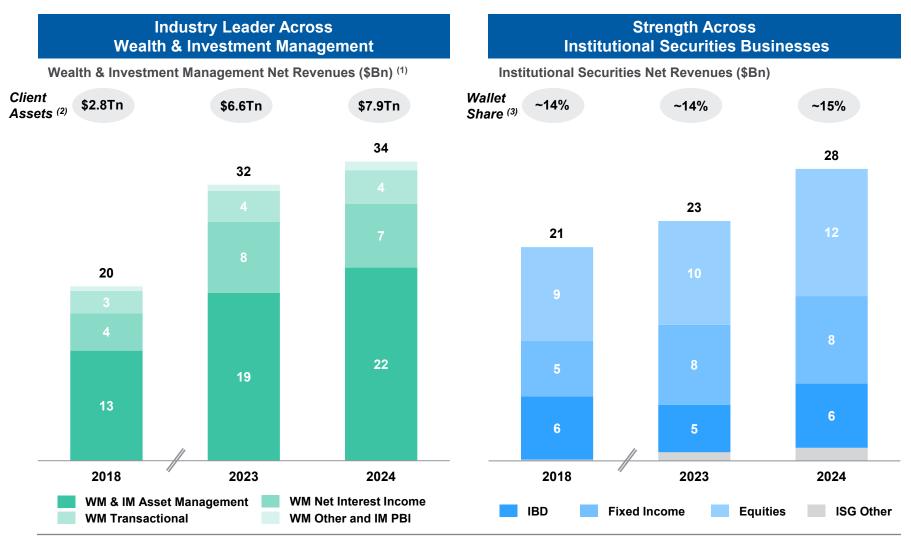
## 3 Financial Strength: Maintained Strong Capital While Growing the Dividend and Driving Earnings Growth



## 4 Revenues and Earnings Growth Reflects Returns on Investments for Growth and Operating Leverage



## 4 Revenue Growth Resulting from Asset and Share Growth



## 4 In Institutional Securities, Global Footprint and Prudent Capital Management Support Operating Leverage

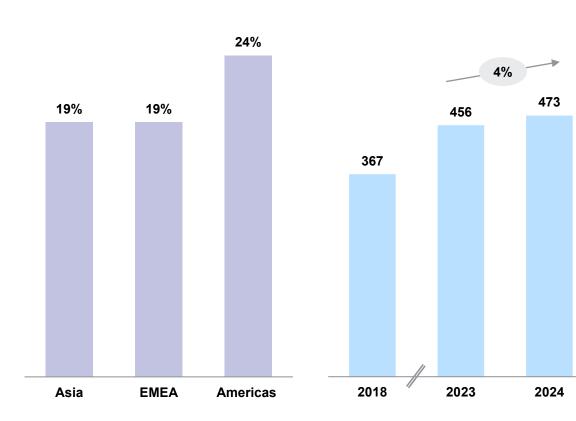
**Growth with Global Footprint** 

With Efficient Allocation of RWA Growth

Demonstrating Global Growth and Operating Leverage (2)

ISG Net Revenues 2024 YoY Growth (%)

Firm RWAs (\$Bn) (1)



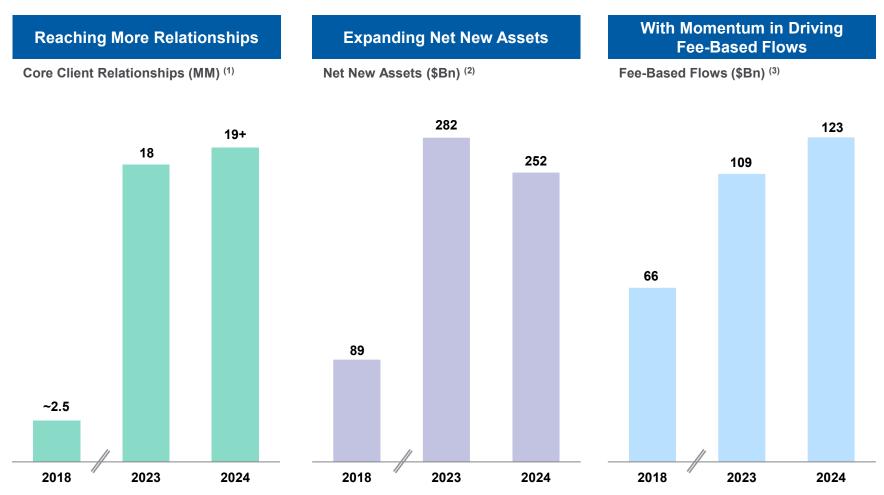
22%

Global ISG Net Revenues 2024 YoY Growth

31%

2024 ISG Pre-Tax Margin

## 4 In Wealth Management, Continued Investments in Our Client Acquisition Funnel and Differentiated Platform...





### 4 ... Attract Long Duration Clients Supporting Fee-Based **Revenue Growth**

Advisor-Led Clients Are Enduring (1)

**Supporting Expansion of Fee-Based Revenues** 

WM Asset Management Revenues (\$Bn)



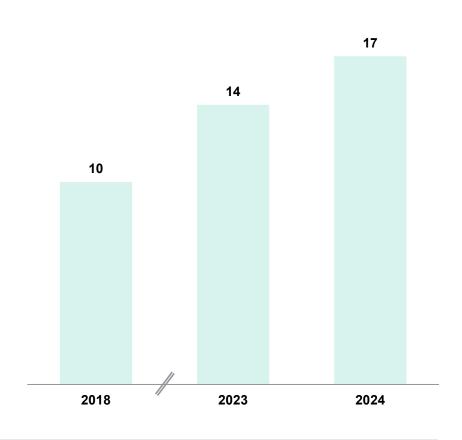
**Average Duration of** <2 Years



**Average Duration of** ~2-10 Years

~60% **Advisor-Led Assets** 

**Average Duration of** ~21 Years

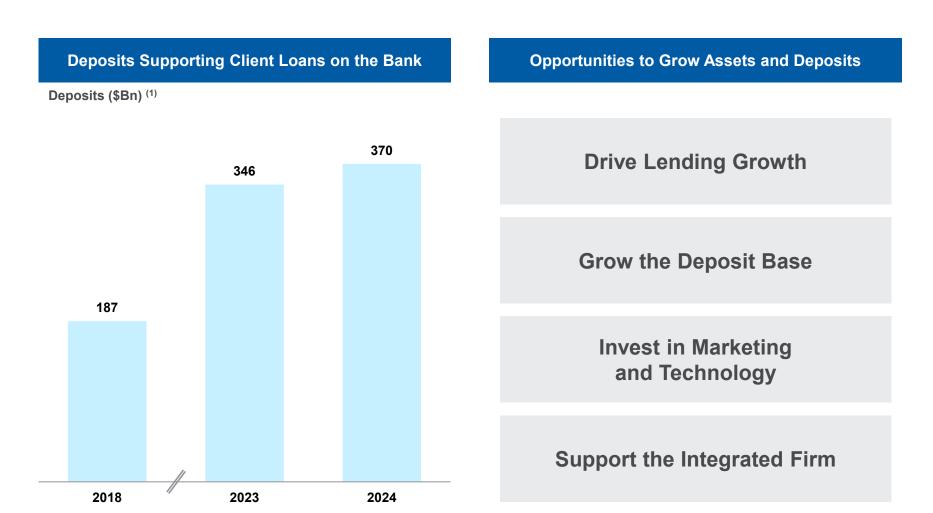


Parametric Long-Term Parametric Overlay

## 4 In Investment Management, Continued Investments in Parametric and Alternatives Support Fee-Based Revenues

Parametric Leading with **Alternatives Platform Growth in Fee-Based Revenues** Innovation and Scale Has More Than Doubled Parametric AuM (\$Bn) (1) Investable Capital (\$Bn) (2) AM and Related Fees (\$Bn) ~240 ~575 5.6 ~215 5.2 ~475 ~250 ~100 2.5 2018 2018 2024 2018 2023 2024 2024 2023 2023

### 4) With Investments into the Bank Contributing to Growth



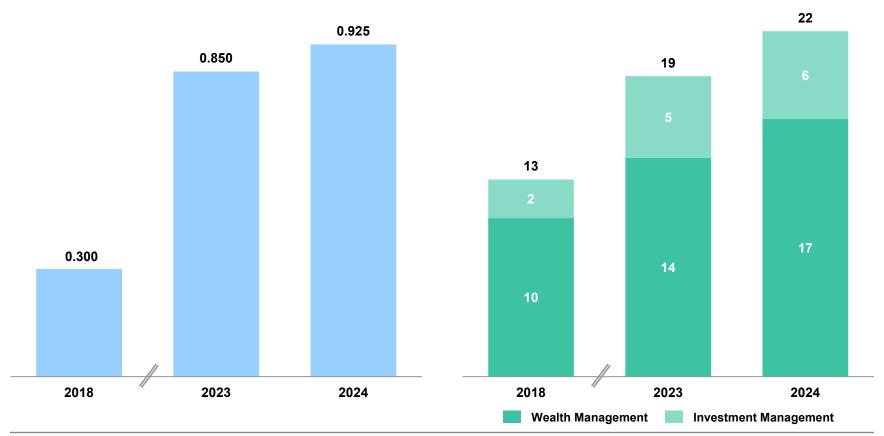
## Clear Commitment to Dividend Reflects Growth in Durable Revenues

### **Strong Dividend Growth**

Reflecting Growth in Wealth & Investment Management Fee-based Revenues

4Q Dividend Per Share (\$)

WM & IM Asset Management Revenues (\$Bn) (1)



## Looking Ahead, Growth Augmented by the Evolution of the Integrated Firm

Raise, Manage and Allocate Capital for Our Clients Across the Integrated Firm

**Today: Focused & Selected** 

Collaborative Culture

**Focus on Top Firmwide Clients** 

**Selected Client Data Integrated** 

Stable and Strong Risk Management and Infrastructure

**Future Path: Top Down at Scale** 

Integrated Firm Organization and Executive Leadership

**Proactive Coverage at Scale** 

**Integrated Firmwide Client Data Platform** 

Scaled Risk Management and Infrastructure on Pace with Growth

## Morgan Stanley: Four Pillars of the Integrated Firm Driving Toward Firmwide Goals

| Firmwide Goals <sup>(1)</sup> |  |                      |                        |  |
|-------------------------------|--|----------------------|------------------------|--|
| Strategy                      |  | Client Assets        | \$10 Trillion +        |  |
| Culture                       |  | WM Pre-Tax<br>Margin | 30%                    |  |
|                               |  | ISG Wallet<br>Share  | Durable<br>Share Gains |  |
| Financial Strength            |  | Efficiency<br>Ratio  | 70%                    |  |
| Growth                        |  | ROTCE                | 20%                    |  |

The Firm's financial presentations, earnings releases, earnings conference calls, and other communications may include certain metrics, including non-GAAP financial measures, which we believe to be useful to us, investors, analysts and other stakeholders by providing further transparency about, or an additional means of assessing, our financial condition and operating results. The End Notes are an integral part of our presentations and other communications.

For additional information, refer to the Definition of U.S. GAAP to Non-GAAP Measures, Definitions of Performance Metrics and Terms, Supplemental Quantitative Details and Calculations (includes reconciliation of GAAP to non-GAAP), and Legal Notice in the Morgan Stanley Fourth Quarter 2024 Financial Supplement included in the Current Report on Form 8-K dated January 16, 2025 ('Morgan Stanley Fourth Quarter 2024 Financial Supplement').

For information and impact of the Company's acquisitions, please refer to prior period filings of the Company's Annual Reports on Form 10-K and Quarterly Reports on Form 10-Q.

These notes refer to the financial metrics and/or defined terms presented on Slide 5

- 1. Average Length of Service reflects total years of service at Morgan Stanley as of January 10, 2025. Managing Directors include promotions and notified terminations as of January 10, 2025.
- 2. Percentage of total management committee members and managing directors, as of January 10, 2025, who have served in more than one business division or more than one country with Morgan Stanley. For managing directors, those hired via an acquisition are excluded.

These notes refer to the financial metrics and/or defined terms presented on Slide 6

- 1. Common Equity Tier 1 ('CET1') Ratio is based on the Basel III Standardized Approach Fully Phased-in rules. Regulatory Requirement Including Buffers includes the regulatory minimum, Stress Capital Buffer and G-SIB capital surcharge. Both metrics are as of year-end for each respective period.
- 2. 4Q Dividend Per Share represents the dividend per share in the fourth quarter of each respective year.
- **3. EPS** represents diluted earnings per share.

For the year ended December 31, 2023, the EPS has also been adjusted to exclude expense items which were highlighted in Morgan Stanley's Annual Report on Form 10-K for the year ended December 31, 2023. This adjusted metric is a non-GAAP financial measure that the firm considers useful to us, investors, analysts, and other stakeholders by providing further transparency about, or an alternate means of assessing or comparing our financial condition.

- Severance costs of \$353 million
- Legal expenses relating to a specific matter of \$249 million
- Integration-related expenses of \$293 million
- FDIC special assessment of \$286 million

|   | Twelve Months Ended December 31, 2023 |  |  |
|---|---------------------------------------|--|--|
|   | Diluted EPS (\$)                      | Earnings applicable to Morgan Stanley common shareholders (\$MM) |  |
| Reported Metrics - GAAP                     | 5.18                                  | 8,530  |  |
| Adjustment for Severance costs              | 0.16                                  | 269  |  |
| Adjustment for Legal expenses               | 0.14                                  | 234  |  |
| Adjustment for Integration-related expenses | 0.14                                  | 226  |  |
| Adjustment for FDIC special assessment      | 0.13                                  | 218  |  |
| Total Adjustment                            | 0.58                                  | 947  |  |
| Adjusted Metrics - non-GAAP                 | 5.76                                  | 9,477  |  |

These notes refer to the financial metrics and/or defined terms presented on Slide 8

1. Wealth Management ('WM') & Investment Management ('IM') Net Revenues represent the sum of reported net revenues for the two segments. WM and IM Asset Management revenues represent the sum of Asset Management and related fees ('AM and Related Fees'), as reported in each respective segment in the Morgan Stanley Fourth Quarter 2024 Financial Supplement. WM Other and IM PBI represent the sum of Other and Performance-based income and Other as reported in each respective segment in the Morgan Stanley Fourth Quarter 2024 Financial Supplement. The combined WM and IM includes intersegment activity as a result of each segment reporting revenue or expense from transactions "as if" with external parties, and the firm eliminates the intersegment activity in its consolidated firm results. The combined Net Revenues includes intersegment activity of \$152MM, \$240MM, and \$282MM in 2018, 2023 and 2024, respectively.

These notes refer to the financial metrics and/or defined terms presented on Slide 8

- 2. Client Assets represent the sum of the reported WM client assets and IM assets under management ('AuM'). WM client assets represent those assets for which WM is providing services including financial advisor-led brokerage, custody, administrative and investment advisory services; self-directed brokerage and investment advisory services; financial and wealth planning services; workplace services, including stock plan administration, and retirement plan services. Certain WM client assets are invested in IM products and are also included in IM's AuM.
- 3. Wallet Share represents the percentage of Morgan Stanley's Institutional Securities ('ISG') segment net revenues to the Wallet. The Wallet represents Investment Banking ('IBD'), Equity Sales & Trading and Fixed Income Sales & Trading net revenues, where applicable, for Morgan Stanley and the following peer set: Bank of America, Barclays, Citigroup, Deutsche Bank, Goldman Sachs, JP Morgan, and UBS. For 2018 and 2023, the peer set includes Credit Suisse, prior to UBS' acquisition completed in June 2023.

For peers that disclose results between multiple segments, assumptions have been made based on company disclosures. European peer results were translated to USD using average exchange rates for the appropriate period, sourced from Bloomberg.

The analysis utilizes data for peers that have reported full-year 2024 results as of January 15, 2025. For peers that have not yet reported, a full-year 2024 results estimate is derived assuming the aggregate share of those peers of the Wallet for the first nine months of 2024 remains constant in the fourth guarter of 2024.

These notes refer to the financial metrics and/or defined terms presented on Slide 9

- . RWAs represent risk-weighted assets under the Standardized Approach as of year-end for each respective period.
- 2. **Pre-Tax Margin** represents income before provision for income taxes as a percentage of net revenues.

These notes refer to the financial metrics and/or defined terms presented on Slide 10

- 1. Core Client Relationships represent Advisor-Led Households as of 4Q 2018 and Advisor-Led Households, Self-Directed Households, and Workplace Participants, excluding overlap, as of 4Q 2023 and 4Q 2024:
  - Advisor-Led Households represent the total number of households that include at least one account with Advisor-Led Clients Assets. Advisor-Led Client Assets represent client assets in accounts that have a WM representative assigned.
  - Self-Directed Households represent the total number of households that include at least one active account with Self-Directed Client Assets. Self-Directed Client Assets represent active accounts which are not advisor-led. Active accounts are defined as having at least \$25 in assets.
  - Workplace Participants represent Stock Plan Participants, Institutional Consulting Participants, and Retirement and Financial Wellness Participants, excluding overlap.
    - Stock Plan Participants represent total accounts with vested and/or unvested stock plan assets in the workplace channel. Individuals with accounts in multiple plans are counted as participants in each plan.
    - Institutional Consulting Participants represent participants of corporate clients with institutional consulting plans serviced by Morgan Stanley at Work.
    - Retirement and Financial Wellness Participants represent participants of corporate clients with financial wellness and retirement plans serviced by Morgan Stanley at Work.
- 2. Net New Assets ('NNA') represent client asset inflows, inclusive of interest, dividends and asset acquisitions, less client asset outflows and exclude the impact of business combinations/divestitures and the impact of fees and commissions.
- 3. Fee-Based Flows include net new fee-based assets (including asset acquisitions), net account transfers, dividends, interest, and client fees, and exclude institutional cash management related activity. For a description of the Inflows and Outflows included in Fee-Based Flows, see Fee-based client assets in Morgan Stanley's Annual Report on Form 10-K for the year ended December 31, 2023.

These notes refer to the financial metrics and/or defined terms presented on Slide 11

1. Analysis represents tenure of clients that have advisor-led client assets at Morgan Stanley as of 4Q 2024 and excludes those clients associated with financial advisors recruited over the last nine years.

These notes refer to the financial metrics and/or defined terms presented on Slide 12

- 1. Parametric Long-Term and Parametric Overlay represents AuM reported under the "Alternatives and Solutions" and "Liquidity and Overlay Services" categories, respectively, in the Morgan Stanley Fourth Quarter 2024 Financial Supplement. AuM is as of period end. 2018 data is prior to the close of the Eaton Vance acquisition.
- 2. Investable Capital includes AuM, unfunded commitments, co-investments and leverage across private alternative and liquid alternative strategies. The AuM portion of investable capital is reported under the "Alternatives and Solutions", "Equities" and "Fixed Income" categories in the Morgan Stanley Fourth Quarter 2024 Financial Supplement. AuM is as of period end.

These notes refer to the financial metrics and/or defined terms presented on Slide 13

1. Deposits reflect liabilities sourced from WM clients and other sources of funding on the U.S. Bank subsidiaries. U.S. Bank refers to the Firm's U.S. Bank subsidiaries, Morgan Stanley Bank, N.A. and Morgan Stanley Private Bank, National Association. Deposits include sweep deposit programs, savings and other deposits, and time deposits. Metrics are as of period end.

These notes refer to the financial metrics and/or defined terms presented on Slide 14

1. The combined WM and IM Asset Management revenues includes intersegment activity as a result of each segment reporting revenue or expense from transactions "as if" with external parties, and the firm eliminates the intersegment activity in its consolidated firm results. The combined Asset Management revenues includes intersegment activity of \$131MM, \$197MM, and \$237MM in 2018, 2023 and 2024, respectively.

These notes refer to the financial metrics and/or defined terms presented on Slide 16

Efficiency Ratio represents total non-interest expenses as a percentage of net revenues.

Return on average tangible common equity ('ROTCE') represents net income applicable to Morgan Stanley less preferred dividends as a percentage of average tangible common equity. Average tangible common equity represents average common equity adjusted to exclude goodwill and intangible assets net of allowable mortgage servicing rights deduction. ROTCE and average tangible common equity are non-GAAP financial measures that the Firm considers useful for analysts, investors and other stakeholders to assess operating performance.

The attainment of these objectives assumes a normal market environment and may be impacted by external factors that cannot be predicted at this time, including geopolitical, macroeconomic and market conditions and future legislation and regulations and any changes thereto. Please also refer to the Notice on Slide 2 of this presentation.

Morgan Stanley

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Ted Pick, Chairman and Chief Executive Officer January 16, 2025